

1. This document is an Official Offer (Public Offer) of Botashev Shakharbi Dzhamalovich, Individual Entrepreneur (hereinafter referred to as the "Contractor") and contains all the essential terms and conditions for the provision of consulting services for promotion on social networks.
2. In accordance with Clause 2 of Article 437 of the Civil Code of the Russian Federation (the CC of the RF), in the event that the conditions set forth are accepted and the payment for the services is made, the legal entity or individual accepting this Offer becomes the "Customer" (in accordance with Clause 3 of Article 438 of the CC of the RF, the acceptance of the Offer is tantamount to concluding an agreement on the terms set out in the Offer), and the Contractor and the Customer collectively become the "Parties" of this agreement.
3. In connection with the aforementioned, read carefully the text of this Public Offer and familiarize yourself with the Service Price List. If you do not agree with any Item of the Offer, the Contractor suggests that you should refuse to use the services.
4. Offer means this document, "Public Offer for the Provision of Consulting Services for Promotion on Social Networks", published on the Internet at <http://smmtouch.com>.
5. Offer acceptance means full and unconditional acceptance of the Offer when the Customer takes the actions specified in Clause 16 of this Offer. The offer acceptance provides the offer agreement.
6. Customer means the person who accepted the offer and thus is the Customer for the Contractor's services under the concluded Offer Agreement.
7. Offer Agreement means the agreement between the Contractor and the Customer for the provision of promotional services on social networks, which is concluded through the acceptance of the Offer.
8. Price list means the current systematized list of the Contractor's services with corresponding prices published on the Internet at <http://smmtouch.com> and provided in the annex to this offer.
9. The subject of this Offer is the provision of consulting services to the Customer in accordance with the terms of this Offer as well as the current Contractor's Service Price List.
10. The list of promotional services on social networks is published on <http://smmtouch.com>, which is an integral part of this Offer.
11. The Public Offer and its Annex are official documents and are published on the Internet at <http://smmtouch.com>
12. The Contractor has the right to change the Price List and the terms of this Public Offer unilaterally and at any time without prior agreement with the Customer, provided that the amended terms are published on the Internet at <http://smmtouch.com> at least one day before they come into force.
13. The provision of promotional services on social networks are provided in full, subject to their 100% (one hundred percent) payment by the Customer.
14. The Customer files an electronic application on <http://smmtouch.com> after reading the Contractor's Service Price List and the text of this Public Offer.
15. The Contractor automatically issues an electronic invoice to the Customer for payment for the selected service based on the received application.
16. The Customer transfers funds by any payment through the gateway provided by the Contractor's partners.
17. The Offer Agreement comes into force after the Customer has paid the invoice and the funds have been credited.
18. The Contractor shall ensure the provision of services to the Customer according to the application of the latter within no more than 30 working days from the date when the latter

accepts offer, unless another deadline is specified in the application.

19. The Contractor shall deliver 24/7 support to the Customer to provide information on the correct order placement, order status and deadlines. Support can be reached at <http://smmtouch.com> and via e-mail info@smmtouch.ru.

20. In case the Customer has not fulfilled the terms of service registration completely or partially, the Contractor is not responsible to provide the paid service in due time and can independently place a correct order and provide the service to the Customer by default, as long as the Customer has not requested a refund.

21. If the Customer has registered a service using the wrong but existing address and the order has been completed, then such service is considered to be provided in full by the Contractor.

22. Services are considered to have been provided duly and in full if within three days from the date when they were provided, the Customer has not sent a justified refusal to accept the service to the Contractor's address. A 30-day warranty for the services is provided starting from the date when the order has been completed, unless other warranty periods are specified in the service description.

23. The Customer can request to withdraw funds from their personal account. The Contractor shall return funds with a deduction of 10% from the total to compensate for the bank fee losses. The Contractor can refuse to allow a withdrawal of funds in case the Customer's activities are regarded as money exchange or laundering. The aforementioned exchange in this case means depositing and withdrawing funds in different payment systems without the actual payment for services.

24. The Customer cannot demand a refund or cancellation of an order if the service is already in progress. The Contractor can meet them halfway, in case technical support is provided, while deducting 10% from the refund total to compensate for the bank fee losses.

25. The Contractor does everything in their power to ensure high-quality and smooth provision of services to the Customer according to the Service Price List.

26. The Contractor can refuse to provide services to Customers whose activities are considered unacceptable, at his sole discretion.

27. The Contractor shall not be responsible for any violation of the terms of the Offer Agreement in case such violation is caused by force majeure circumstances or circumstances that do not depend on the Contractor's work, including: changes in the operation of social networks, state authorities' actions, fires, floods, earthquakes, other natural disasters, blackouts and / or computer network failures, strikes, civil unrest, riots, any other circumstances, not limited to those listed above, that may affect the Contractor's compliance with the terms of this Public Offer and are beyond the Contractor's control.

28. The Contractor can change the terms of services without notifying the client. These delays can occur from the service providers' side due to changes in the operation of social networks, updates of their databases and other technical issues.

29. In case the Contractor fails to provide the services, he shall ensure that the payments made by the Customer are refunded, but no sooner than a week (or later) after the payment. In case of partial fulfillment, the refund is made accordingly. In other cases, no refund is stipulated.

30. The Parties shall be liable for non-fulfillment or improper fulfillment of obligations stated in this Public Offer, in accordance with the current legislation of the Russian Federation. The Agreement comes into force from the acceptance of the offer and is valid until the Parties fulfill their obligations. All disputes and disagreements are resolved through negotiations between the Parties. The complaints are processed within 30 days.